

IMPROVE COMMUNICATION

- Develop, launch and sustain a new town website integrating all departments, with interactive provisions and updated meetings on home page
- Upgrade communications with the public, including updating phone system, voicemail, and employee emails
- Investigate the launching of a town Facebook page
- Create “Citizens Advisory Committee” to provide feedback to Board and community on issues of importance
- Develop and bring to BOS for approval “branding” effort with public
- Develop a plan for improvements to Selectmen’s meeting room
- Work with Hanover Cable Access to provide information through “Ask the Town Manager” show
- Work with Hanover Cable Access to improve broadcast quality
- Draft policy for BOS approval on live televising of public boards and committees

IMPROVE BUSINESS ENVIRONMENT

- Develop conceptual plan for creation of Economic Development Corporation – public entity to foster development and smart growth
- Establish strong working relationship with South Shore Chamber
- Establish strong working relationship with Hanover Chamber
- Investigate and report to BOS on potential for forming public utility for electric services

REVITALIZE ROUTE 53

- Investigate and report back to BOS on feasibility of multi-site wastewater treatment
- Investigate and report back to BOS/Rte 53 Study Committee on overall zoning, usage, and potential for streamlined permitting
- Work with Route 53 Study Committee to move plan forward

REALIZE TANGIBLE PROGRESS ON FIREWORKS

- Work with DEP, PRP group to define solution – present to BOS and public
- Investigate funding sources and provided detailed overview to BOS
- Provide report to BOS on potential for “Wichita” solution, if approved by BOS
- Use EDIC model above to research and report on potential to acquire/sell/develop land for industrial use

STRENGTHEN & SUSTAIN PARTNERSHIP WITH MALL

- Schedule and sustain monthly updates with Mall managers to foster communication
- Schedule and support quarterly meetings with BOS Chair to strengthen partnership
- Investigate and report on potential joint wastewater treatment alternatives
- Work on joint “vision and development plan” for Hanover Mall 2020

STRENGTHEN BUSINESS AND & COMMUNITY IDENTITY

- Present plan for re-use of Curtis School property
- Work with Affordable Housing Trust and Community Preservation Committee to develop plan for affordable senior housing to present to BOS
- Create sustainable financial future through:
 - Working with Finance Director on developing plan for AAA bond rating
 - Developing plan for responsible funding of legacy costs
 - Presenting five year financial forecast for BOS review
- Investigate and report to BOS on responsible outsourcing

STRENGTHEN RELATIONSHIPS

- Draft policy for BOS approval on appointed committees meeting annually with Board of Selectmen to foster communication and partnerships
- Foster regional relationships and present “regional blueprint” to BOS with plans to regionalize services
- Strengthen and improve relationship with South Shore YMCA
- Work with Cultural Council to improve and enhance public arts program
- Foster partnerships with Parks & Recreation Commission & HYAA for continued sustained support of youth sports and facilities
- Institute quarterly meetings with public to gather input and ideas on community improvements

MAINTAIN CURB APPEAL

- Continue with road bond program, investing in sidewalks and bikeways in addition to roads
- Complete rail trail
- Finalize and open Forges Pond fields
- Develop concept for town-wide walking and biking access